



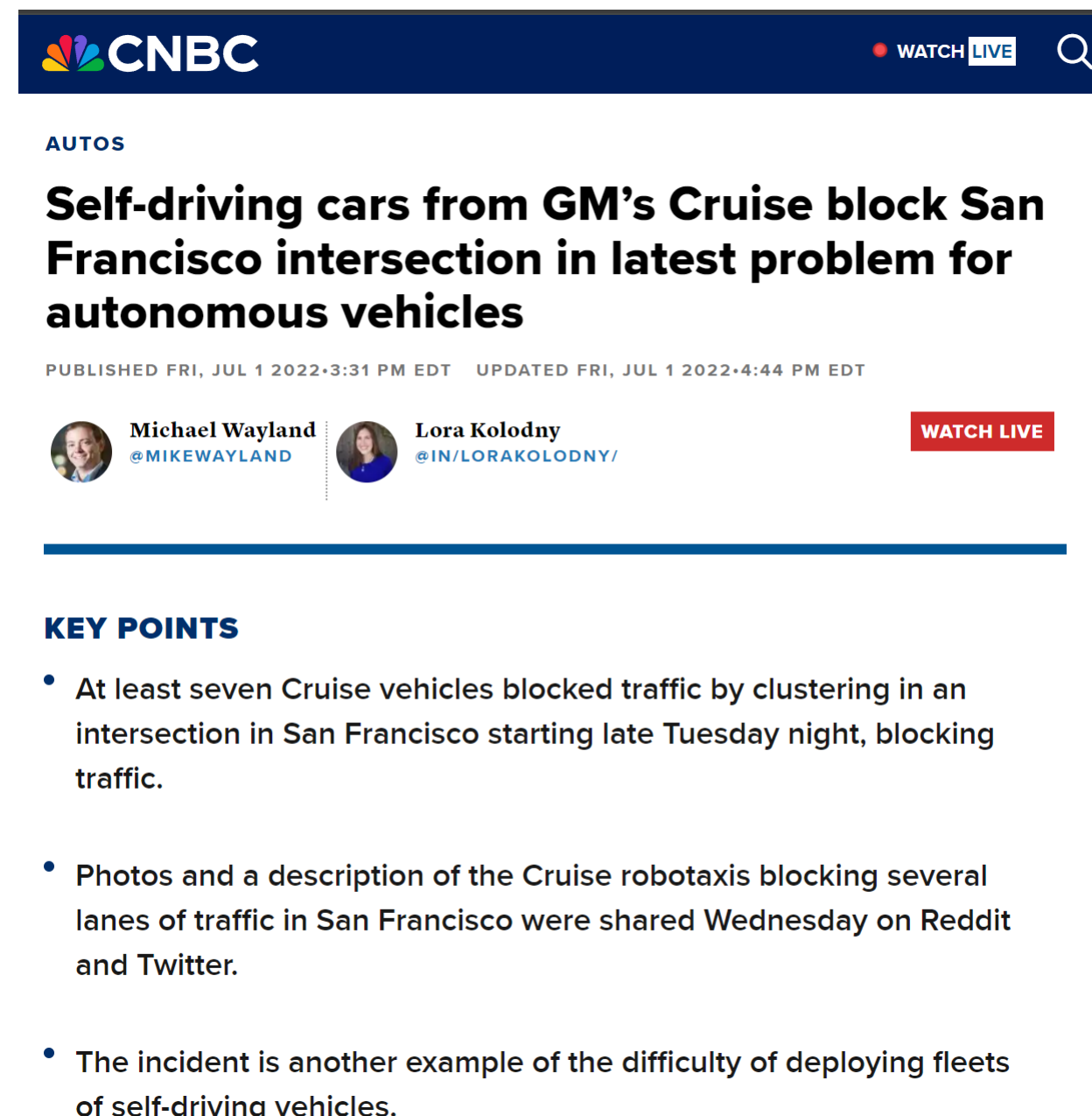
Adversarial Booking Attack for Autonomous On-demand Mobility Services

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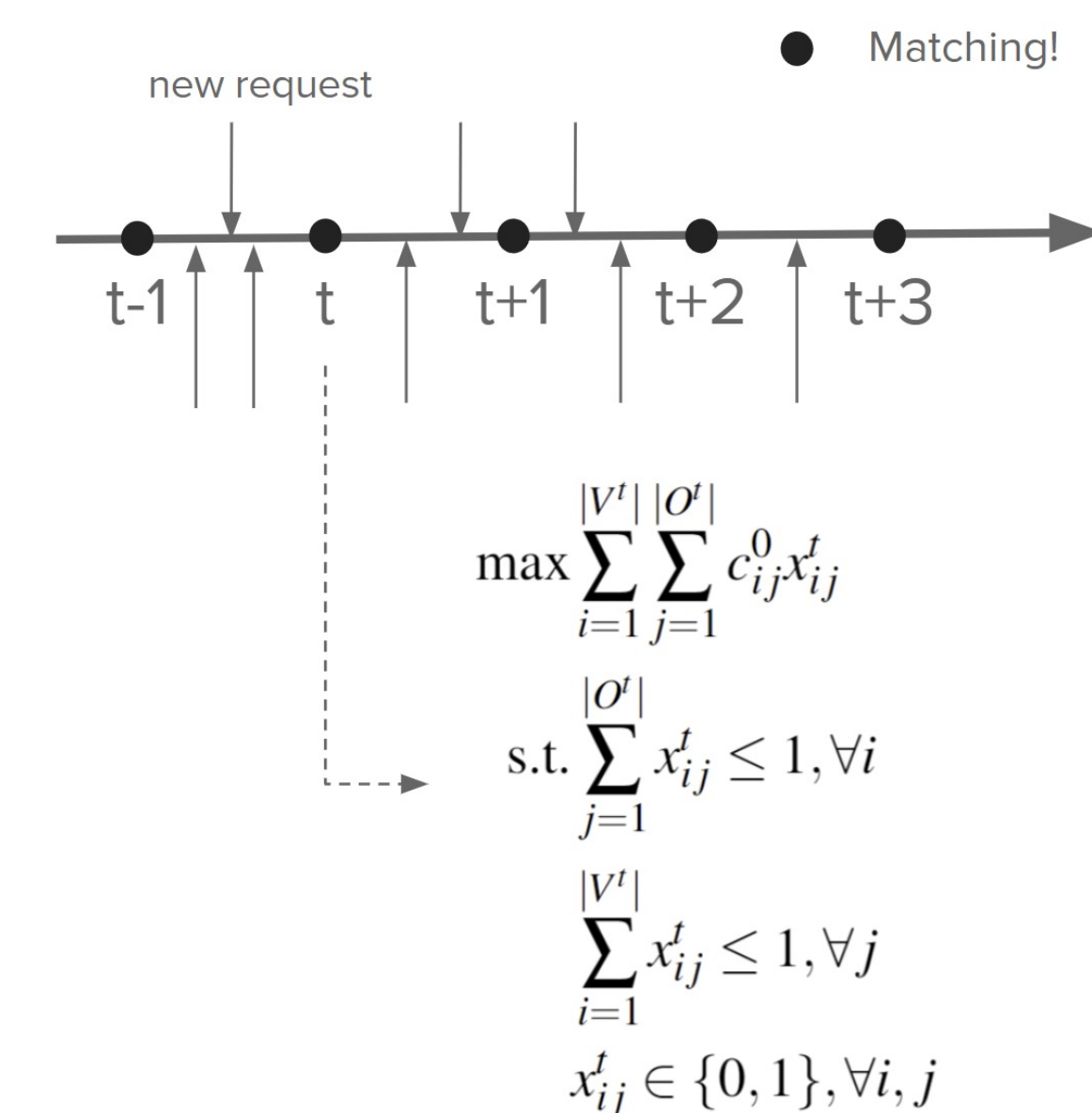
Background

- On-demand mobility services (OMS) provide online vehicle scheduling and routing instructions.
- More controls are expected to be added, e.g., autonomous driving, V2X coordination.
- Little is known about the vulnerabilities and associated risks of these controls, though there is real-world lessons from robo-taxis pilots.



Preliminaries

- We focus on a vehicle-passenger matching algorithm, the batch matching, used by major ride-hailing service providers such as Uber and Didi.
- Input: vehicle j and passenger i matching weights c_{ij} within certain time windows.
- Output: matched vehicle-passenger pairs represented by indicators x_{ij} .



Adversarial booking attack

The threat model:

- The attacker controls K compromised accounts that can send requests with customizable coordinates.
- The attacker will send the requests then cancel it after 3 minutes, which is assumed to be the threshold for the service provider to collect cancelling fee.
- The attacker's objective is to disrupt the services by reducing the number of successfully matched passengers and inducing traffic to a congested area.
- The attacker knows: the matching time window, the coordinates of vacant vehicles, and a good approximator to the matching weights.
- The attacker may also know the coordinates of ongoing requests.

A bi-level optimization problem:

- Upper-level: decide the coordinates of fake requests (u_j, v_j) within a polygon.
- Lower-level: batching matching.
- Solve it by reducing to single level.

$$\min \sum_{i=1}^{|V^t|} \sum_{j=1}^{|O^t|} x_{ij}^t - \sum_{j=|O^t|+1}^{|O^t|+K} r_j$$

$$\max \sum_{i=1}^{|V^t|} \sum_{j=1}^{|O^t|+K} c_{ij}^t x_{ij}^t$$

$$\text{s.t. } \sum_{j=1}^{|O^t|+K} x_{ij}^t \leq 1, \forall i$$

$$\sum_{i=1}^{|V^t|} x_{ij}^t \leq 1, \forall j$$

$$x_{ij}^t \in \{0, 1\}, \forall i, j$$

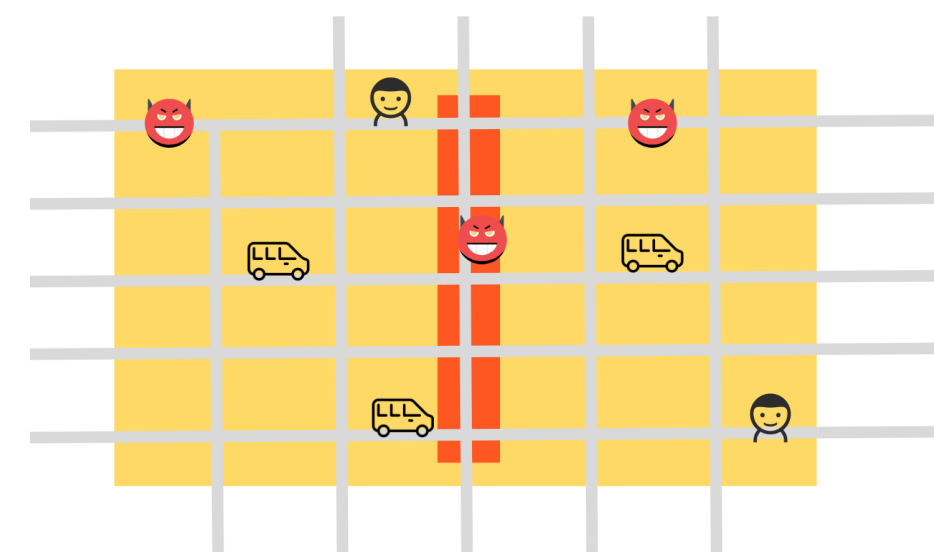
$$c_{ij}^t = \alpha |u_i - u_j| + \beta |v_i - v_j|, \forall i, j$$

$$A_0 u_j + B_0 v_j + D_0 \leq 0, \forall j \in \{|O^t|+1, \dots, |O^t|+K\}$$

$$A_1 u_j + B_1 v_j + D_1 \leq M(1 - r_j), \forall j \in \{|O^t|+1, \dots, |O^t|+K\}$$

$$r_j \in \{0, 1\}, \forall j \in \{|O^t|+1, \dots, |O^t|+K\}$$

minimize the successfully matched real requests and maximize the trips through the target (orange) area



Numerical experiment

Simulation framework:

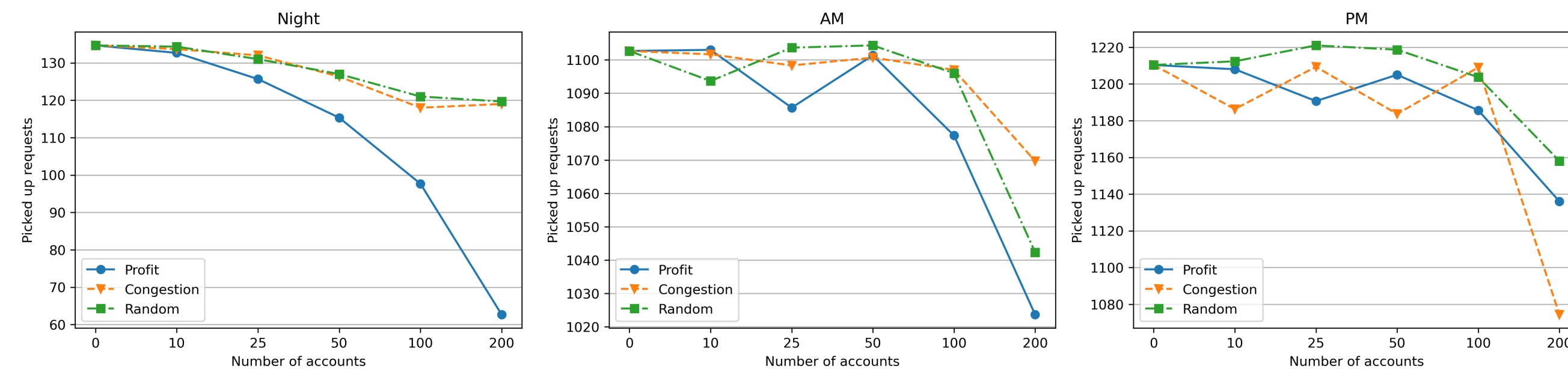
- Routing engine (<https://github.com/Project-OSRM/osrm-backend>) + SUMO (<https://sumo.dlr.de/docs/index.html>).
- For each matching time window:
 - Information of vacant vehicles are collected from SUMO.
 - The attacker generates the fake requests based on the current vacant vehicles' coordinates and estimated request locations by solving the bi-level optimization problem.
 - The platform solves the batch matching problem with travel time/distance estimated by the routing engine, then updates the states of all requests and vehicles.

Experiment settings

- Three workdays (2023/4/17-2023/4/19) in NYC with three time periods (AM 7:30-9:00, PM 18:00-19:30, and Night 2:30-4:00) with 30 min attacks in the middle of 90 min simulation.
- Three attack strategies: **Random** generated attacks, **Profit**-driven attack by considering the **first term**, and **Congest**-driven attack by considering both.
- Defense of the platform:
 - One account can only send one trip request at a time.
 - Following the cancellation of a request, the account must wait for 5 minutes before submitting another one.

Key results

- The Profit-driven attack is the most effective in most cases.
- However, when the congestion effect becomes particularly noticeable (e.g., in PM), the Congest-driven attacks can yield the poorest service performances.



Summary

- We investigate a threat model that can exploit the vulnerabilities in passenger-vehicle matching.
- We develop a simulation framework to evaluate the attack's impact to OMS performances with the consideration of congestion.
- The results show that a limited number of compromised accounts can cause significant reduction in service performances, which suggest sharing real-time vacant vehicle locations would introduce significant risks.