Digital Security Breaches: Arming Crisis Organizations with New Insights

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20 people per minute fall victim to physical violence by an intimate partner in the United States

Center for Disease Control (January 2015)



RESEARCH QUESTIONS:

- 1. What assets or characteristics within crisis organizations are vulnerable?
- 2. How do advancements in technology impact the organizations' risk for digital security breach?
- 3. What existing or potential impacts can a breach have on a crisis organizations?
- 4. What ways can crisis organizations prepare or respond to a digital security breach?

APPROACH:

- * Reviewed of over 100 academic and general media articles reviewed
- *Assessed of 20 US, non-government domestic violence, human trafficking, and/or stalking organizations
- *Conducted conversations with an Executive Director of a domestic violence shelter for women in Cambridge, MA.







RESULTS:

- 1. Need for Pre-Event, During-Event, and Post-Event Strategies;
- 2. Dispel the myth that security is 100% flawless 100% of the time;
- 3. Encourage staff, victims, and stakeholders look at their individual security;
- 4. Investigate network security solutions including VPNS, firewalls, IDS/IPS technologies;
- 5. Understand motives for attacks;
- 6. Assess current the computer systems are within the crisis organizations is a point of future research;
- 7. Assume a breach will happen;
- 8. Invest in Protection that is reasonable for the risks;
- 9. Educate and Train for Staff, Clients and Stakeholders.
- 10. MORE RESEARCH!



