# Data Security Protocol for Protecting Electronic Educational Records

By

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#### Introduction

- What is I.A.S.E.P.?
- What is the IASEP Data Security Protocol?
- Who is its audience?
- What information can be found in the IASEP Data Security Protocol?
- How is this Protocol being developed as a web site?

#### What is I.A.S.E.P.?

- I.A.S.E.P. stands for the Indiana Assessment System of Education Proficiencies.
- It is an integrated computer-based documentation system to be used with mentally handicapped students in elementary school through twelfth grade to fulfill state and Federal assessment requirements.

#### I.A.S.E.P. Security Web Site Staff

- Professor Deborah Bennett: I.A.S.E.P.
   Principal Investigator
- Candace Elliott Person: Protocol Author/Web Site Coordinator
- Jennifer Radecki: Graduate Research Assistant/Web Site Designer

#### A Definition of Protocol

• A set of rules, laws or recommendations governing the treatment and formatting of data in an electronic communications system. This includes policy samples and suggestions for overall treatment of data security in individual school districts.

#### The Audience

• The document provides information for policy makers, administrators and school boards to help them create organization-specific policies to protect and secure their organization's data access, storage and transmission.

• Teachers can use the protocol to develop specific classroom interventions to protect data.

## I.A.S.E.P. Data Security Protocol

- As data is collected from this system, it will be transmitted via the Internet to I.A.S.E.P. for research.
- To insure the confidentiality and safety of student data, I.A.S.E.P., in cooperation with CERIAS, is developing a data security protocol to distribute to those who use this system.

• Identify current education-related and general data security policies, procedures, guidelines and standards. Make this information available to IASEP constituents through a protocol document.

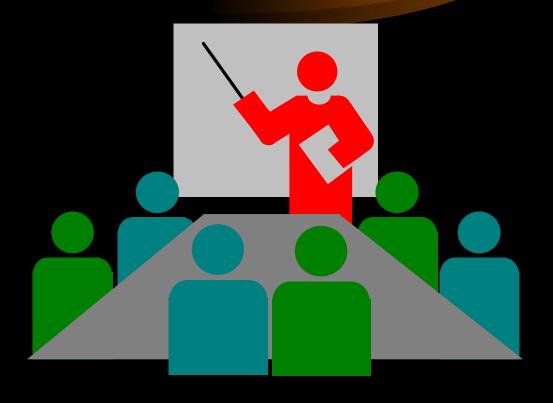
• Identify current education-related and general data security state, federal and private laws and regulations. Make this information available to IASEP constituents through a protocol document.

• Develop a protocol that will assist IASEP constituents to formulate their own data security policies in order to affect how data is entered, accessed, stored, transmitted and reported in Indiana.

• Coordinate with CERIAS, state education and legal consultants to facilitate the architectural security work underway with the IASEP system. Use the protocol document to supplement the architectural activities.

• Develop a set of schematics to assist readers and practitioners to readily visualize how the protocol elements fit together and how they can be used to develop and implement individual school district data security policy plans.

Develop a training protocol to disseminate critical information.



# Research on Existing Security Documentation

- Jennifer Radecki, a part-time Purdue graduate assistant, researched state and education-based data, physical, software and e-mail security policies currently on the web.
- Shelly Shinevar, a part-time paralegal student in Lansing, Michigan, researched federal, state and education-based data security laws and statutes.

#### The Research Process

- Web sites and legal resources were examined for state, federal and education-based security documents to use as a model in the creation of our own protocol.
- E-mail was then sent out to all contact persons listed on the examined Web sites with a request for additional information.

#### Research Findings

- Most State-level Information Security Web sites contained some security plans on the site or under construction.
- Very few education-specific data security policies were found on the WWW.
- Most education-based technology plans focused on acquisition and set up, as well as curriculum creation.

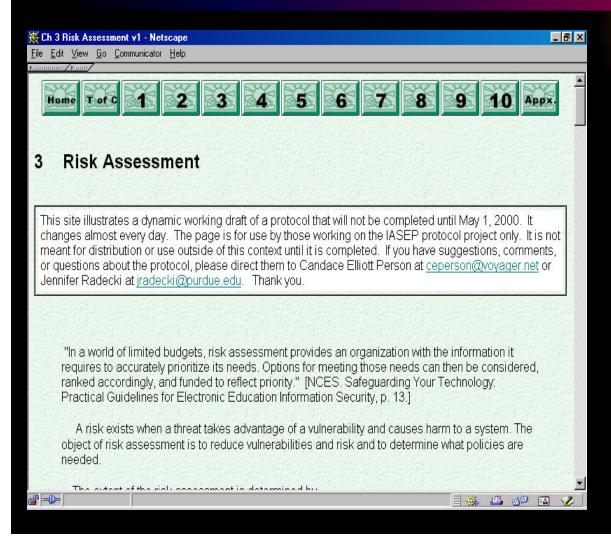
#### Research Findings

- Internet and Network Acceptable Use Policies were the most prevalent security documents found on the Web on both state and education-based sites.
- Response to our e-mail request for additional resources was limited, but a number of states expressed a need for information related to compiling data security policies.

#### Web site Development

- A Web Site is currently being developed in order to better disseminate the protocol to constituents.
- The site:
   <a href="http://www.soe.purdue.edu/projects/iasep/">http://www.soe.purdue.edu/projects/iasep/</a>
   protocol/home\_page/home\_page.htm
- The site currently contains the protocol draft chapters, several appendices of state, federal and educational policy and a glossary.

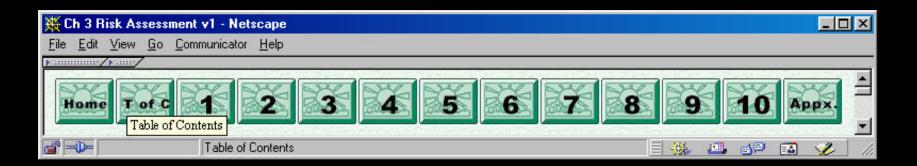
#### Web Site Specifics



- The protocol is divided into 10 chapters.
- Appendices include listings of the federal, state and education laws, statues and policies, and a glossary.

#### Web Site Design

• A navigation bar composed of separate buttons for each chapter is included at the top of every web page.



#### Web Site Design (con't)

• Navigation buttons at the bottom of each Web page for movement to the Top of the Page, to the Purdue Home page, and to the I.A.S.E.P. Home page.



#### Web Site Accessibility

• The web site was designed for accessibility to all users.

• While designing the site, we often referred to the World Wide Web Consortium's Web Content Accessibility Guidelines found at <a href="http://www.w3c.org">http://www.w3c.org</a>

#### Web Site Progress

- The web site is continually being updated.
- The web site should be ready for public use in May of 2000.
- Currently, only I.A.S.E.P. constituents have viewing access to the site while it is being developed.

#### Protocol Chapters

• <u>Chapter 1</u>: Introduction

• <u>Chapter 2</u>: General Protocol & Policy Statements

• Chapter 3: Risk Assessment

• Chapter 4: Physical Security Policies

## Protocol Chapters (con't)

- <u>Chapter 5</u>: Information Security Policies
- Chapter 6: Software Security Policies
- Chapter 7: User Access Security Policies
- <u>Chapter 8</u>: Network & Internet Security Policies

# Protocol Chapters (con't)

• <u>Chapter 9</u>: Administrative Policies & Procedures

• Chapter 10: Training Protocol

#### Protocol Appendices

• Appendix A: Glossary

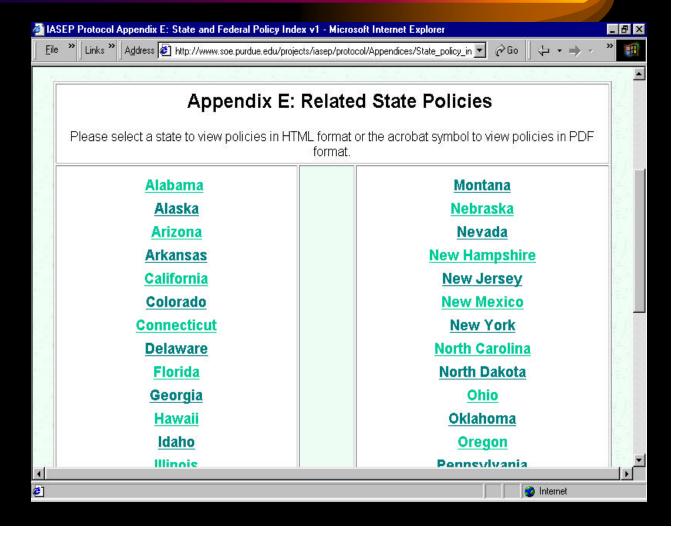
• <u>Appendix B</u>: Related Federal Laws & Policy Implications

• Appendix C: Related State Laws

• Appendix D: Related Federal Data Security Policies

# Protocol Appendices (con't)

Appendix E:
 Related State
 Data Security
 Policies



## Protocol Appendices (con't)

- Appendix F: Technology Resources
- Appendix G: Model Policies
- Appendix H: Bibliography & Policy Resources

#### I.A.S.E.P. Data Security Protocol for Education

he Indiana Assessment System of Education Proficiencies [IASEP] team, along with the Center for Education Research in Information Assurance and Security [CERIAS] at Purdue University, has developed a protocol for policy development for data security for electronically transmitted student assessment data.

he **purpose** of this protocol is to assist educational organizations that use the IASEP system to protect their valuable information. This site is designed to help policy makers to develop and implement organization-specific original policies whose purposes are to protect and secure access, storage and transmission of student information

🖵 n order to facilitate ease of use and printing, several options are available to view this protocol. Please click on the graphics to choose from the formats below:



- Chapter 2: General Protocol and Policy Statements
  - Describes the distinctive characteristics of an effective security policy.
  - Describes the usefulness and uses for security policy.

#### • Chapter 3: Risk Assessment

- A Risk exists when a threat takes advantage of a vulnerability and causes harm to a system.
- Risk assessment provides the impetus and the information necessary to construct an effective tailored security plan around perceived priorities.

#### Chapter 3 (con't)

- Five steps for effective risk assessment:
  - (1) Inventory all information assets: hardware, software, automated files, databases and data communication links
  - (2) Categorize all data, based on its sensitivity to loss. Categories include sensitive, confidential, private and public information.

#### Chapter 3 (con't)

- Risk assessment steps (continued):
  - (3) Inventory all information systems: hardware, software, automated files, databases and data communication links.
  - (4) Create a Risk Profile Matrix rating threats, visibility, consequences and sensitivity of data to determine priority of protection.
  - (5) Assess Network Vulnerabilities and Defenses.

- Chapter 4: Physical Security Policies & Procedures
  - The National Center for Education Statistics (NCES) says that "[p]hysical security refers to the protection of building sites and equipment (and all other information and software contained therein) from theft, vandalism, natural disaster, manmade catastrophes and accidental damage . . .

# Chapter 4 (con't)

- Thinking about Physical Security:
  - Building and Classroom Security
  - Equipment Security
  - Equipment Usage
  - Anti-virus program instillation
  - Equipment maintenance and labeling
  - System Backup
  - Power Supply regulation
  - Careful addition of new users to the system



- General Data Protection Policy Formulation involves policies related to:
  - Data classification: sensitive, confidential, private and public
  - Transmission of information
  - Identification, Authentication, and Integrity

- Software Security Policies relate to:
  - Protection against viruses
  - Software licensing
  - Encryption
  - Intellectual property protection



- User Access Security Policies relate to:
  - System access controls
  - Login process and monitoring
  - Password & User ID process
  - Privileges levels

Network & Internet Security Policies relate to:

System security, integrity, documentation, and incident handling

- Firewall administration
- Authenticating
- Logs & audit trials

Internet & Email use policies

- Administrative Policies & Procedures Stress:
  - The importance of administrative involvement and endorsement of all data security storage, access, and transmission policies.
  - The need for periodic compliance reviews and contingency plans.

#### Training protocols address:

- Responsibilities of Educational
   Administrators and School Board Members
   to assure that Systems and Data are secure.
- How to develop applicable specific school district policies, procedures, and guidelines.

#### Conclusion

- Top educational administrators and school boards are ultimately responsible for the integrity and security of school property.
- They need to understand and use sound security strategies, and ensure that valuable equipment and information, such as private student and staff records, are adequately protected.
- The purpose of this protocol is to assist administrators to achieve those goals.